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GRAND PALMS RESORT Winter Edition

Resort Map Myrtle Beach Map Breakfast Activity Schedule Hours Shuttle Schedule Channel Lineup Entertainment

Covid 19 Policy

Frequently Asked Questions

Final Checkout Procedures

Souvenirs/Rentals

<u>Spa Menu</u>

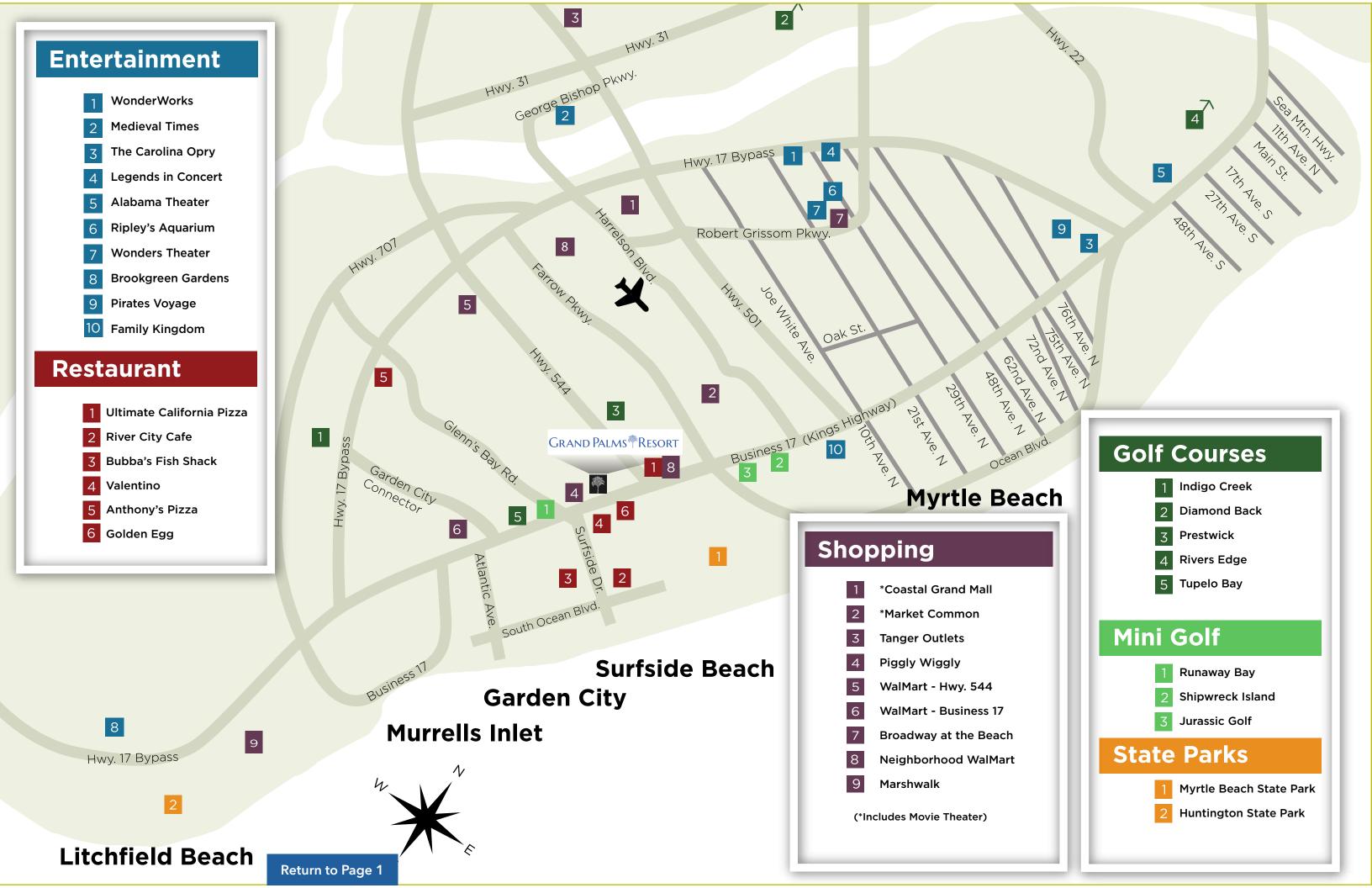
<u>Golf</u>

Stay an Extra Night





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GRAND PALMS RESORT





A family restaurant serving breakfast & lunch for over 30 years" SURFSIDE BEACH, SC www.GoldenEggOnline.com

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Volume 2:12.31.23

Spring Activities at GRAND PALMS RESORT

Stuff a Sea Creature

Everyday | Kits Available

Stuff a sea creature and design a take-home box for your new friend! Includes a birth certificate for your sea pal. \$30*A portion of the proceeds are donated to help local sea turtle rescue.

Palms Paint Night

Tuesdays | 3-5 pm | Poolside Event Center Includes a 8"x10" canvas, easel to use, pre-sketched designs, music, and guests can bring wine or snacks of their choice. \$20*Please sign up by 4 pm Monday at the Indoor Pool Office.





S'mores at the Patio

Everyday | 5-9 pm | Indoor Pool Patio Make some tasty s'mores over one of our fire tables! \$5 *Kits available for purchase at the Indoor Pool Office.

Arts & Crafts

Monday - Friday | 7 am - 10 pm | Kits Available at the Indoor Pool Office

Slinky Dog \$5 | Spring Big-eyed Bugs \$5 | Color Your Own Under the Sea Drawstring Bag Paint a Ceramic Bug \$10 | Shark Magnets \$5 | Watch A Sea Creature Grow \$5 Make a Shark Tooth Necklace \$10 | Flower Pin Wheel Flower \$5

Mary Kay Today

Wednesday | Appointment Only | Activity Center Complimentary facial and makeup pampering beauty session! *Reservations required by 5 pm Tuesday. To reserve a spot, call 843-913-5060, or Ext. 1400 from the Resort.





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Fitness Classes

Workout Classes

Days and Times Vary | Walk In | Aerobics Room | Indoor Pool

Monday

7 am Lap Swim 8 am Aqua Fit 9 am Full Body Stretch

Tuesday

7 am Lap Swim 8 am Zumba 15-Min Dance Workout 9 am Full Body Stretch

Wednesday

7 am Lap Swim 8 am Aqua Fit 9 am Full Body Stretch

Thursday

7 am Lap Swim 8 am Aqua Fit

Friday

7 am Lap Swim 8 am Zumba 15-Min Dance Workout 9 am Full Body Stretch

Amenities

Complimentary Beach Shuttle Schedule

Monday - Sunday Please Contact the Indoor Pool for details, 843-913-5060, or Ext. 1400 from the Resort

Indoor Pool Office

Monday-Sunday, 7am - 10 pm

- Complimentary Board Games
- Beach Chair Rentals \$10/day, \$50/week
- Complimentary State Park Pass (first come, first serve)

Fitness Center

Open everyday, 7 am - 10 pm

Arcade

Open everyday, 8 am - 10 pm. Children under 16 years old needs to be accompanied by a parent.

Mother Earth Day Spa at the Indoor Pool

A variety of massages, reflexology and facials available. Call the Indoor Pool at Ext. 1400 for an appointment. Limited availability.



Take in the charming historical sights of Charleston. Ask the Front Desk about discounted tour tickets. Their shuttles will drive you to the tour locale and pick you up at the end of the day.



Take in the charming historical sights of Charleston. Ask the Front Desk about discounted tour tickets. Their shuttles will drive you to the tour locale and pick you up at the end of the day.

Charleston Tour

DAILY SHUTTLE PROVIDED PRICES VARY



STUFF A SEA CREATURE

WHAT'S INCLUDED:



PLUSH CREATURE TO STUFF TAKE-HOME BOX TO DECORATE BIRTH CERTIFICATE

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GRAND PALMS RESORT

3:12.31.22

Palms Paint Night

Tuesdays 3-5 pm at the Poolside Event Center

\$20, freestyle paint session

8x10 canvas and paints provided, presketched designs available

Please sign up by 4 pm Monday at the Indoor Pool





Hours

Front Desk

7 am to 8 pm

Activity Center 8 am-10 pm

> Arcade ^{8 am-10 pm}

Indoor Pool 7 am-10 pm

Outdoor Pool 7 am-10 pm

Poolside Grill

Closed for the Season

Lazy River, Wet Deck and Kiddie Pool

9 am-10 pm

Housekeeping 9 am-5 pm

Maintenance

9 am-5 pm

Address:

1250 U.S. Highway 17 North Surfside Beach, SC 29575

Resort Staff Contact Information

Andy Wolfe-General Manager- ext. 1037

Front Office-ext. 1000 James Schlueter- Guest Services-ext. 1036

Owner Services-ext. 7300 Sherry Sturgill- Owner Services Manager-ext. 1035

> Recreation Department-ext. 1400 Barbara Kirby- Recreation Manager

Housekeeping Department-ext. 1700 Delanauld Elyse- Director of Housekeeping

Maintenance Department-ext. 1800 Randy Nelson- Maintenance Manager

Security Department-ext. 1600 Paul Mahaffey- Security Manager

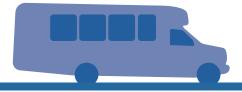
For emergencies: dial 911 or Security at ext. 1600/ cell: 843-450-8373



GRAND PALMS RESORT



PLEASE NOTE: For the safety of our guests, when the shuttles or the courtesy van are stopped, PLEASE DO NOT ATTEMPT TO PASS. THANK YOU.



Both Beach and Shopping Shuttles COMPLIMENTARY

BEACH

Beach Shuttle Runs Daily

Departs:	Returns:
9:00 am	
10:00 am	10:15 am
11:00 am	11:15 am
12:00 pm	12:15 pm
1:00 pm	1:15 pm
2:00 pm	2:15 pm
3:00 pm	3:15 pm
4:00 pm	4:15 pm

Final Return 5:30 pm

SHOPPING

Call ext 1400 by 6 pm the day before to reserve your seat. Limit of 14 people.

Monday, Wednesday, Friday

Coastal Grand Mall and Tanger Outlet on Hwy 501

Tuesday, Thursday

The Market Common and Broadway at the Beach

Meet at Shuttle Stop 3 (in front of Building 229) at **10 am.** Pick-up at locations starts at **3 pm** returning to Resort by **4 pm.**

GRAND PALMS RESORT Channel Lineup Return to Page 1

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S21 DISCOVERY 49.2 FOX SPORTS 2 77.1 MLB NETWOORK SRIKE ZONE 116.11 80'S 32.2 HISTORY 49.3 VELOCITY (MOTORTREND) 77.2 NBA TV 116.12 70'S 32.3 FX 50.1 TCM (TURNER CLASSIC MOVIES) 77.3 NFL NETWORK 116.13 SOLID GOL DOLDIES 33.1 BBC AMERICA 50.2 HSN 78.1 NFL REDZONE 116.14 POP & COUNTRY 33.2 SYFY 50.3 EWTN 78.3 NHL NETWORK 116.15 TODAY'S COUNTRY 33.3 RUTV 51.2 QVC 79.1 OUTDOOR CHANNEL 116.16 COUNTRY HITS 34.1 COMEDY 51.2 QVC 79.1 OUTDOOR CHANNEL 116.17 CLASSIC COUNTRY 34.3 VH1 52.1 FXX 79.3 PAC-12 ARIZONA 117.1 CONTEMPORARY CHRISTIAN 35.4 VH1 52.1 FXX 79.3 PAC-12 DAGNAN 117.2 POP LATINO 35.3 RTEFORM		TBS	48.3		76.2	GOLF CHANNEL		
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	39.2	E!	56.3	POP			117.16	LIGHT CLASSICAL

Entertainment

Brookgreen Gardens



In 1931, Archer and Anna Hyatt Huntington founded Brookgreen Gardens to preserve native flora and fauna and display objects of art within that natural setting. Brookgreen Gardens has the most significant collection of figurative sculptures in an outdoor setting by American artists in the world.

Tickets for General Admission valid for 7 days - 9:30 am-5 pm No admission 30 min prior to closing.

WonderWorks



Family fun awaits with more than 100 interactive, hands on exhibits. At WonderWorks, the unexplainable comes to life and the unusual is the norm.

Carolina Opry



The Carolina Opry's live music variety show features a cast of 36 of the nation's top singers, dancers, comedians and musicians in it's own 2,200-seat show palace with state-of-the-art sound and lighting.

Legends in Concert



Legends In Concert is a fun-filled concert offering the world's greatest live tribute show in Myrtle Beach.

Medieval Times



Medieval Times Myrtle Beach - Welcome to the 11th century! King Philippe and his daughter-in-law, Princess Leonore, preside over a four-course feast. Privileged royal guests are transported to faraway lands including an authentic medieval tournament for the Battle of Champions [®].

Call the Front Desk for show day and time information and to purchase tickets. Prices subject to change.

Entertainment

Pirate's Voyage



Dolly Parton is hoisting the Jolly Roger and tilting her sails to the wind matey! Guests experience the spirit and swashbuckling excitement of the pirates who called the Carolina coast home. Crimson and Sapphire pirates battle each all over their full sized pirate ships in a 15-foot-deep indoor lagoon to the cheers and delight of their fans in the arena.

Ripley's Aquarium



Ripley's Aquarium is located at Broadway at the Beach, an entertainment and dining complex that features restaurants, rides, shops and the 85,000 square-foot Ripley's Aquarium.

Alabama Theatre



ONE the Show continues to evolve each year as it introduces breath-taking and awe-inspiring dance and visual elements to hit songs from many musical genres. ONE brings you the best in music and entertainment. Everything from Country, Gospel, Broadway, Pop and Rock to hilarious family comedy. (Matinées Available).

Wonders Theatre

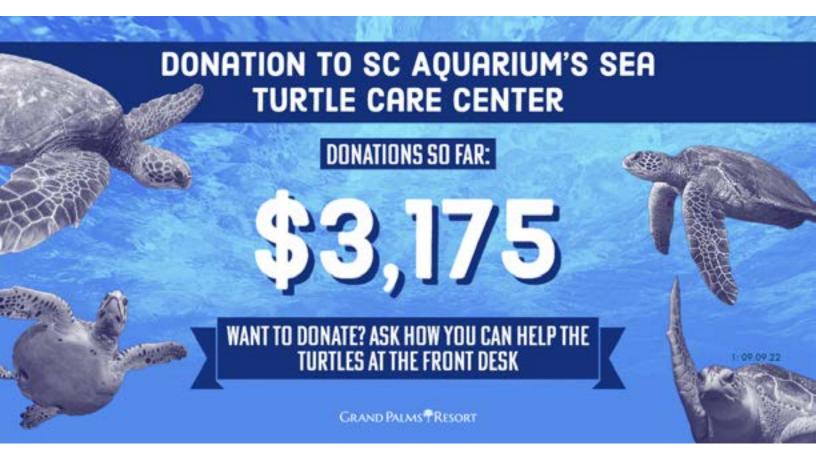


An incredible show of magic, dance, comedy, and grand illusion. This high-energy show promises to be a magical experience for the whole family with giant puppets, beautiful costumes, colorful lighting, and talented dancers in a whimsical Vegas-style show.

Call the Front Desk for show day and time information and to purchase tickets. Prices subject to change.



PENGUINO PLAYHOUSE



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SCAN ME



EVERYDAY FROM 5-9 PM "CONTACT US FOR SPECIAL TIMES

\$5 S'MORE KITS & FIRE TABLES AVAILABLE AT THE INDOOR POOL PATIO

GRAND PALMS RESORT







2298 Glenns Bay Rd. 843.215.7555 Hours: Tues-Sat--3:30-10 pm, Sun--3:30-9 pm

Full menu available at Anthonyspizzapanpasta.com





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SEAFOOD THE WHOLE FAMILY WILL BEGFOR! VISIT US IN SURFSIDE!

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Covid 19 Info

CDC restrictions at the Resort

Cleanliness and Sanitation

We've increased cleaning and disinfection in high-traffic areas such as handrails, benches, tables, handles, restrooms and more. Additionally, Grand Palms Resort will open with hand sanitizer and hand-washing locations, and Guests are highly encouraged to use these while visiting.

Employee Training: We're further emphasizing our strong culture of health and safety among employees, and will continue to provide new training and reinforcement as we navigate through the reopening phases.

About These Measures

We understand that these times are challenging, and we appreciate everyone's patience and understanding as we navigate as responsibly as we can. Together, we can find new ways to have fun while being diligent in hygene.

COVID-19 Warning

We have taken enhanced health and safety measures-for you, our other guests, and employees. You must follow all posted instructions while visiting Grand Palms Resort.

An inherent risk of exposure to COVID-19 exists in any public place where people are present. COVID-19 is an extremely contagious disease that can lead to severe illness and death. According to the Centers for Disease Control and Prevention, senior citizens and Guests with underlying medical conditions are especially vulnerable.

By visiting Grand Palms Resort you voluntarily assume all risks related to exposure to COVID-19.

Help keep each other healthy.

STOP THE SPREAD OF GERMS

Help prevent the spread of respiratory diseases like COVID-19.

Avoid close contact with people who are sick.

CORONAVIRUS DISEASE



Cover your cough or sneeze with a tissue, then throw the tissue in the trash.

> Clean and disinfect frequently touched objects and surfaces.

Avoid touching your eyes, nose, and mouth.

Stay home when you are sick, except to get medical care.

Wash your hands often with soap and water for at least 20 seconds.

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CDC

For more information: www.cdc.gov/COVID19

FAQs

Where can I take my garbage?

There are large trash cans located on the sides of each building.

Who do we call when we run out of certain amenities (toilet paper, linens, trash bags, etc)?

Please call Housekeeping at extension 1700 and one of our friendly housekeepers will be happy to help.

To reduce our environmental impact, we kindly request your participation in the following conservation initiatives:

- 1. Please re-hang any towels you are willing to reuse.
- 2. During your stay, towels will be refreshed and garbage will be removed on the fourth day (of a 7 night stay).
- 3. Additional bath products are available upon request by calling ext. 1700

Linen change and additional services are available for a nominal fee.

Where can I take outgoing mail?

Take your mail to the Front Office. They have a tray for your mail that the postal carriers pick up Monday-Saturday. Stamps can be purchased at the full service Post Office located on Frontage Road less than 5 minutes south of the Resort (420 US 17 Rusiness Surfaids Reach)

(420 US 17 Business, Surfside Beach).

Can I bring my cooler and chairs on the shuttle?

Yes, we have a limited storage area at the rear of each shuttle for storing such items. If you need assistance, just ask. Our drivers are always happy to help!

We also offer beach chair rentals at the Indoor Pool Office.

When do the shuttles run?

The complimentary beach shuttles currently run on the hour from 9 am-4 pm.

Where do I pick up ice?

Ice can be found at the Indoor Pool Office.

Are you a smoke-free resort?

All units are smoke-free. Smoking is permitted on your balcony or patio of your unit. Please be sure to keep your doors closed while smoking to keep the units smoke-free. We offer several designated smoking areas throughout the Resort, including locations at the Outdoor parking lot and at the Indoor Pool area (the patio adjacent to the Aerobics Room).

Do you have State Park passes?

Yes. You can check out a day State Park pass at the Front Office or the Indoor Pool Office, but act fast! These are very popular and run out quickly. Distributed on a first come, first serve basis. Limited to 1 per reservation. These day passes must be returned back to the proper office by 9 pm to avoid any late fees.

What can I access with my key card?



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FAQs



The key card you received at checkin is required for admittance to the Indoor Pool, Fitness Center, Spa, Outdoor Pool, Lazy River, and Beach Shuttle.

Grand Palms Resort and Wyndham Vacation Ownership.

In late 2017, Wyndham Destinations signed an agreement with Grand Palms Resort to assume sales and marketing operations at the resort. Grand Palms Resort continues to manage resort operations and support existing Grand Palms Resort owners.

For any questions or assistance, please call Grand Palms Resort's Owner Services team at 1-888-913-4477 or while on property, please dial ext. 7300 and someone from our team will be happy to assist you in answering your questions and concerns.

Who do I call for my sales-related questions?

Wyndham's Quality Assurance Team on site can answer any questions or concerns by calling 843-913-5085, ext. 1910.

Final Checkout

In order to prepare your unit for incoming guests, our housekeepers will arrive at your unit by 10 am.

For your convenience, to check out you may call the Front Desk (ext. 1000) and drop off your key in one of the designated drop boxes: These are located at the Security Booth, at the Front Desk, or just outside of the Front Desk building by the doors.

If you are departing before 7 am, you may leave a voicemail at ext. 1000 regarding your departure.

Late checkouts available upon request based on availability for a nominal fee.

Please help us prepare to make the next person's stay enjoyable by making sure all dirty dishes are placed in the dishwasher and the dishwasher is started, by putting trash in the trashcans located on the side of the building, and by piling all dirty linens together.

Souvenirs/Rentals

Available at the Front Desk.

Mugs

Visors



These mugs make ideal containers for your soup or any hot drink. **\$12 +tax**

CAND PALMS TREES

Try the newest in Grand Palms Resort hats and visors with sweat resistant technology! Available in red, white, and blue. **\$15 +tax**

Windbreakers/

Rain Jackets

Hats



Try the newest in Grand Palms Resort hats and visors with sweat resistant technology! Available in red, white, and blue. **\$15 +tax**

Beach Chair Rentals

Sunglasses



Protect your eyes and look cool doing it. Buy a pair of sunglasses for the whole family. **Prices Vary**

Towels

Polo Shirts



These simple and stylish polo shirts make great souvenirs for your Grand Palms Resort vacation. **\$25 +tax**



This stylish Clique® by Cutter & Buck® jacket is made of 100% nylon. Designed with a stowaway hood inside the collar so you can cover your head when the weather gets rough and tuck it away when it's not needed. Features an open bottom with adjustable drawcord hem for the perfect fit. **\$25 +tax**



Beach chair rentals available at the Indoor Pool Office. **\$10/ day, \$50/week.**



The newest Grand Palms Resort Towel uses advanced microfiber technology to wick water and make you feel dry right when you're ready! Plus comes with a convenient storage pocket. **\$18 +tax**

Souvenirs/Rentals

Available at the Front Desk.





Simply Southern Totes. Available in Pink, Blue, and Green. **\$69.99 +tax**



Simply Southern Hats \$16.99 +tax



Simply Southern Clutches \$11.99 +tax



Simply Southern Lanyards \$6.99 +tax



Simply Southern Wallet IDs \$10.99 +tax



Simply Southern Key Fob **\$7.99 +tax**



Simply Southern 10 ft. charger \$9.49 +tax

SPA MENU

and some hot stones)	
Pamper Me Please! (3 hrs)	\$240
(relaxation massage, facial,	
and reflexology)	
Relaxation Massage (1 hr)	\$85
Relaxation Massage (90 min)	\$115
Relaxation Massage (30 min)	\$60
Couples Massage (1 hr)	\$170
Couples Massage (30 min)	\$120
Therapeutic Massage (1 hr)	\$95
Therapeutic Massage (90 min)	\$125
Deep tissue Massage (1 hr)	\$100
Deep tissue Massage (90 min)	\$135
Hot Stone Massage (1 hr)	\$110
Hot Stone Massage (90 min)	\$140
Lymphatic Detox Massage (1 hr)	\$95
Lymphatic Detox Massage (90 m)	\$125
Pregnancy Massage (1 hr)	\$95
Golfer's Massage (1 hr)	\$95
Head & Shoulder Stress-buster	
(30 min)	\$60

Reflexology

Hands, Feet & Ears (1 hr)	\$85
Soak & Foot Massage (45 min)	\$75
Feet Only (30 min)	\$60

Facials/Body

Treatments/Waxing

Deluxe Deep Cleanse Facial (75 m)	\$105
Relaxing Facial (60 min)	\$85
Mini Facial (30 min)	\$60
Back Facial (1 hr)	\$85
Sunless Spray Tan (30 min)	\$55
Waxing (added to facial)	\$20 and up

Call Today for an appointment. Ext. 1400 Must cancel 24 hours in advance to receive refund.



GRAND PALMS RESORT

One Hour Relaxation Massage, Facial, or Reflexology only \$85

Golf

Please make reservations 48 hours in advance. Golfers must pay at the course upon arrival. **Present your Grand Palms Resort Recreation Pass for the discounted rate shown below. Putt Putt tickets available at Front Desk**

Major Courses

Indigo Creek Golf Club

Green Fee \$35.00 Call 843-650-1809 for Tee Times.

Diamond Back

Call 843-756-3264 for Tee Times and pricing.

Prestwick Country Club

Call 843-293-4100 for Tee Times and pricing.

Tupelo Bay

Tupelo Bay Exec. Course Call 843-215-7888 for Tee Times and pricing. Par 3 course also available.

Putt-Putt

Jungle Safari Mini Golf

18 Holes - \$15.50 (Ages 3 and under Free) Purchase tickets at the Front Desk.

Jurassic Golf

18 Holes - \$9.00 (Same Day Play) Purchase tickets at the Front Desk.

Shipwreck Adventure Golf

18 Holes - \$9.00 (Same Day Play) Purchase tickets at the Front Desk.

Indigo Creek Saturday Shootouts! 4 person captain's choice Only

Individuals can be paired with existing teams. Please call in advance: 843-650-1809

Award Pete & P.B

"Top 5 Golf Course on the Grand Strand"

- Myrtle Beach PGA Golf Pros, October 2019

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Award Winning Pete & P.B. Dye Course



Book Your Tee Time Today: 888-250-1767



STAY AN EXTRA NIGHT!*







50%Off to extend

Visit the FRONT DESK for details and to check availability! No strings attached.

*Based on availability! **Limit of 2 nights ***Excludes weekends